

Notice

Milwaukee County
Federated Library System
Library Directors Advisory Council

Regular Meeting
Thursday, April 6th, 2023
10:00 AM – 12:00 PM

This meeting will be held:

Online at
Meeting URL: [CLICK HERE](#)
Meeting ID: 878 7080 9068
Passcode: Djbm8LW8
Telephone Passcode: 47632933

Agenda

The LDAC reserves the right to take action on any of the items listed below.

1. Call to order
2. Additional agenda items/adoption of agenda
3. Approval of minutes for the March 2nd, 2023 LDAC meeting

Action

Action

[Attachment A](#)

Topics Requiring Action or Discussion.

4. Discussion regarding increasing system-wide patron money owed block from \$5.01 to \$10.01
[Attachment B](#)
5. LDAC subcommittee workgroup follow up and discussion.
[Attachment C](#)
6. Discussion regarding summer reading program incentives and how SRP programs are structured moving forward.
7. Challenges to Library Materials
 - a. Louisiana AG's 'Protecting Innocence' report
 - b. Discussion at state level regarding hoopla/Kanopy title reconsideration process
 - c. Local challenges[Attachment D](#)

Technology

8. Recommendation from ILS Functionality workgroup regarding a new discovery layer to replace Encore.
Document to be distributed in advance of meeting via email
9. Patron Point update and use of their Verify product for card renewals and registrations.
A short video is available here explaining the process: <https://youtu.be/qM05hO-yWw4>
[Attachment E](#)

Informational.

10. SEWI and CE Updates
 - a. IUG Scholarships
 - b. WLA Leadership Development Institute (LDI) and MCFLS scholarships
 - c. SEWI CE update[Attachment F](#)

Additional Business

Member Library Updates

Sub-committee agendas and minutes

Circulation Services—Agenda and minutes available at <https://mcfls.libguides.com/circulation/meetings>

Youth Services—Agenda and minutes available at <https://mcfls.libguides.com/youth/meetings>

Young Adult Services—Agenda and minutes available at <https://mcfls.libguides.com/youth/yameetings>

Adult and Reference Services—Agenda and minutes available at <https://mcfls.libguides.com/adult/meetings>

Next Meeting

Scheduled for Thursday, May 4th, 2023 at 10 am via Zoom

Adjournment

Milwaukee County Federated Library System
Library Directors Advisory Council
Regular Monthly Meeting held Thursday, March 2nd, 2023
10:00am –12:00pm
Zoom Meeting Software

Present: Tristan Marshall, South Milwaukee Public Library
Amy Krahm, Chair and St. Francis Public Library
Rhonda Gould, North Shore Library
Sheila O'Brien, Greenfield Public Library
Nyama Reed, Whitefish Bay Public Library
Pete Loeffel, Wauwatosa Public Library
Tony Frausto, Milwaukee Public Library
Jennifer Gerber, Shorewood Public Library
Dana Andersen-Kopczyk, Brown Deer Public Library
Jill Lininger, Oak Creek Public Library
Stephanie Lewin-Lane, Hales Corners Public Library
Karli Pederson, Milwaukee Public Library
Jennifer Loeffel, Franklin Public Library
Brian Van Klooster, Greendale Public Library

Excused: Jenny Davies, Oak Creek Public Library
Rebecca Roepke, Cudahy Family Library
Michael Koszalka, West Allis Public Library

MCFLS Staff: Steve Heser, Director
Brittney Hornung, Business Manager
Jen Schmidt, Library Systems Administrator

Call to Order.

Chair Marshall called the regularly scheduled monthly meeting of the Milwaukee County Federated Library System Board of Trustees Library Directors Advisory Council to order at 10:01 a.m.

Additional Agenda Items/Adoption of Agenda.

Director Heser added an update on delivery changes and review of the system annual report.
Rhonda Gould motioned and Sheila O'Brien seconded the motion to adopt the additional agenda items and approve the agenda as presented. Unanimously approved.

Approval of Minutes for the February 2nd, 2023 LDAC Meeting. Chair Marshall referred to the minutes of the February 2nd, 2023 meeting shown as Attachment A of the agenda packet. Nyama Reed motioned and Tony Frausto seconded the motion to approve the minutes as presented. Unanimously approved.

TOPICS REQUIRING ACTION OR DISCUSSION

Discussion regarding patron blocks for access to hoopla and OverDrive resources. The current fine threshold is set to \$100 for both resources.

Director Heser reviewed the removal of Mblocks from the previous LDAC meeting. With this change, a review of the fine threshold is proposed to see if the current \$100 threshold will impact the libraries. Current Tristan Marshall asked if anyone had an opinion on the fines. Amy Krahm suggested lowering the digital fine threshold and raising the threshold on physical check outs. Discussion ensued. Tristan Marshall suggested coming up with a fine limit everyone feels comfortable with and discussing this with their Local Library Boards. Discussion on fine amounts and patron retention ensued. Pete Loeffel suggested looking first at the physical item fine limit and discussing further at the next LDAC meeting. More data will be presented and discussed at the next scheduled LDAC meeting.

Formation of a workgroup to review the makeup and purpose of existing subcommittees to reflect current needs.

Director Heser proposed forming a workgroup to review if existing subcommittees reflect the current needs of the libraries. Stephanie Lewin-Lane and Brian Van Klooster volunteered, if anyone else is interested please reach out.

Discussion regarding the non-profit status of the MCFLS merch store and if/how proceeds could be directed back to members.

Director Heser shared the MCFLS Merch store that is currently set up as a non-profit. Patrons have voiced opinions on social media that purchases should give profits to the local libraries. Director Heser asked for feedback on the merch store and discussion on making this for profit or keeping it non-profit. Nyama Reed suggested leaving it as a non-profit to keep the price lower and more affordable for patrons to purchase library items and others agreed. If anyone else would like their logos added to the merch store please reach out.

TECHNOLOGY

Timeline and communication to staff and patrons regarding the new PICKUP LOC field.

Jen Schmidt gave an update on the change to residence and pick up field changes that went live March 1st shown as Attachment C of the agenda packet. Vendors that use these fields have been informed of the changes so this will not affect library staff. Patrons can change their own fields or this can be done at any library. The pickup field will automatically be set to the current residence location until changed by the patron or library staff.

INFORMATIONAL

All of Us Medical Research project. Grant opportunity available for infrastructure for support of the project.

Director Heser presented a Grant opportunity through the All of Us Medical Research project shown as Attachment D of the agenda packet. Brian Van Klooster asked about the validity of the project and clear description of who the company is when presenting to patrons. Discussion ensued. Karli Pederson expressed wanting to know how the data gathered would be and wouldn't be used within this program so that patrons have that information. Director Heser will be sending out more information on the project and information about the company completing the research. This needs to be decided soon as this is a time sensitive Grant opportunity.

Reminder to complete the SRLAAW compensation study by March 17th.

Director Heser re-sent the survey link to participate in the SRLAAW compensation study. Depending on library size, this survey can take some time to complete but the data will be used to help advocate for compensation changes within each municipality.

2022 annual report update.

Director Heser reported that the Annual Report has been completed and sent in, thank you for your diligence in completing this report. Director Heser has compiled a list of notes regarding data and changes to discuss with DPI for next year.

Workforce Development

A. Possible presentation and refresher on Job Center workforce initiatives and working with member libraries.

Director Heser will be arranging an online session for library staff to get a refresher on Job Center and workforce initiatives. This will help libraries see how they can work with the member libraries and some trends they are seeing in the Job Center. They have the capacity to add more libraries to their rotation so please reach out if you are interested.

B. Possible Employ Milwaukee collaborations.

Milly Colby has been working closely with libraries in the Milwaukee area to help with hiring and staffing opportunities. They help set up job fair events or Earn and Learn program information in the libraries and help to completely run them.

Jen Gerber has had a hard time at Shorewood getting anything set up and schedule with Earn and Learn. They already have the Workforce coming out on Wednesdays with their table set up in the lobby but this time slot no longer works well with the library schedule. Director Heser will assist in solutions with Workforce Development and Shorewood.

ADDITIONAL AGENDA ITEMS

Delivery updates and feedback

Director Heser gave an update on how the new delivery has changed. If there is any feedback please let Steve know so it can be taken care of. The contract is up this year and there is no opposition to shopping for a new company to work with in the future.

Sheila O'Brien brought up wage shortages and potentially helping with this for delivery if it ever becomes an issue. This had become an issue with their janitorial staff so they have done this at their location to relieve this issue. Director Heser acknowledged this idea and hopes this will not be an issue as Winning Solutions has assured that they have back up drivers in the event that any fall through.

System Annual Report

The report is complete but waiting for signatures from the Board President and will be presented at the next LDAC meeting once complete.

MEMBER LIBRARY UPDATES

Greenfield- They are getting a new sorter, FE Technologies, in the next month and may need some IT help in the near future.

Shorewood- Just installed new self check outs through FE Technologies and says they are a great company to work with.

Milwaukee- Also having conversations with FE Technologies and are impressed so far.

South Milwaukee- Looking to replace their entire fire alarm system as they are looking to move away from Johnson Controls

SUB-COMMITTEE AGENDAS AND MINUTES.

Circulation Services—Agenda and minutes available at <https://mcfls.libguides.com/circulation/meetings>

Youth Services—Agenda and minutes available at <https://mcfls.libguides.com/youth/meetings>

Young Adult Services—Agenda and minutes available at <https://mcfls.libguides.com/youth/yameetings>

Adult and Reference Services—Agenda and minutes available at <https://mcfls.libguides.com/adult/meetings>

Next meeting

Scheduled for Thursday, April 6th, 2023 at 10:00 am via Zoom.

With no further business, Amy Krahn motioned and Nyama Reed seconded to adjourn the meeting at 11:39 am. Unanimously approved.

MCFLS Member Fines Data

Money Owed - Active Patrons (3 years)					
Library	\$5.01	\$10.01	\$20.00	\$50.00	\$100.00
BROWN DEER	247	180	129	48	11
CUDAHY	391	306	229	93	41
FRANKLIN	560	364	183	58	16
GREENDALE	395	278	169	56	19
GREENFIELD	587	455	304	121	33
HALES CORNERS	115	81	49	16	4
MILWAUKEE	25916	21606	15760	8678	3413
NORTH SHORE	598	418	266	79	13
OAK CREEK	757	544	403	139	56
SHOREWOOD	580	382	243	80	22
SOUTH MILWAUKEE	512	390	282	133	50
ST. FRANCIS	160	124	89	35	13
WAUWATOSA	886	701	519	180	86
WEST ALLIS	2075	1766	1365	559	253
WHITEFISH BAY	438	254	154	44	12

Money Owed - Active Patrons by Patron Type						
Patron Type Code	Patron Type Name	\$5.01	\$10.01	\$20.00	\$50.00	\$100.00
0	ADULT MILWAUKEE	16734	14220	10672	6212	2666
1	CHILD MILWAUKEE	7005	5554	3755	1757	425
2	INFANT MILWAUKEE	1	0	0	0	0
3	YOUNG ADULT MILWAUKEE	295	222	155	75	31
4	SENIOR MILWAUKEE	1220	1032	721	366	146
5	TEMPORARY RESIDENT MILWAUKEE	114	99	81	43	13
6	STAFF MILWAUKEE	25	16	12	4	2
7	BUSINESS MILWAUKEE	0	0	0	0	0
8	SCHOOL/NURS HOME/D CTR MILWAUKEE	3	3	2	2	0
9	FEE CARD MILWAUKEE	1	1	1	1	1
10	MPL TEACHER CARD	39	28	19	10	5
11	NEW BORROWER ADULT MILWAUKEE	48	47	45	43	43
12	ONLINE REGISTRATION MILWAUKEE	8	5	2	1	0
13	NEW BORROWER CHILD MILWAUKEE	20	16	13	2	1
16	ROUTING RECORD MILWAUKEE	0	0	0	0	0
18	PAYMENT PLAN MILWAUKEE	30	29	27	13	4
20	BOOKS2GO MILWAUKEE	30	22	15	4	3
21	CHILD MILWAUKEE ALLOWED	176	161	124	84	42
23	YOUNG ADULT MILWAUKEE ALLOWED	21	20	12	5	2
24	-	0	0	0	0	0
25	MLOS DAY CARE/SCHOOL	116	102	82	51	28
27	SENIOR RESIDENCE MILWAUKEE	3	3	3	2	0
30	DIGITAL CARD MILWAUKEE	5	5	2	1	0
34	-	0	0	0	0	0
40	ADULT ST. FRANCIS	124	99	72	30	11
41	CHILD ST. FRANCIS	36	25	17	5	2
42	ONLINE REGISTRATION ST. FRANCIS	0	0	0	0	0
45	SENIOR RESIDENCE ST. FRANCIS	0	0	0	0	0
46	STAFF ST. FRANCIS	0	0	0	0	0
48	SCHOOL/N HOME/D CTR ST. FRANCIS	0	0	0	0	0
50	ADULT WHITEFISH BAY	286	172	108	27	8
51	CHILD WHITEFISH BAY	136	68	35	12	1
52	ONLINE REGISTRATION WHITEFISH BY	0	0	0	0	0
54	SENIOR WHITEFISH BAY	15	13	10	4	3
56	STAFF WHITEFISH BAY	0	0	0	0	0
58	SCHOOL/NURS HOME/D CTR WF BAY	0	0	0	0	0
60	ADULT BROWN DEER	182	136	101	37	11
61	CHILD BROWN DEER	65	44	28	11	0
62	ONLINE REGISTRATION BROWN DEER	0	0	0	0	0
66	STAFF BROWN DEER	0	0	0	0	0
68	SCHOOL/NURS HOME/D CTR BR DEER	0	0	0	0	0
69	FEE CARD BROWN DEER	0	0	0	0	0
70	ADULT WEST ALLIS	1564	1347	1061	449	203
71	CHILD WEST ALLIS	501	408	296	107	47

72	ONLINE REGISTRATION WEST ALLIS	0	0	0	0	0
73	YOUNG ADULT WEST ALLIS	5	5	2	0	0
75	SENIOR RESIDENCE WEST ALLIS	2	2	2	2	2
77	BUSINESS WEST ALLIS	0	0	0	0	0
78	SCHOOL/N HOME/D CTR WEST ALLIS	4	4	4	1	1
79	FEE CARD WEST ALLIS	0	0	0	0	0
80	ADULT NORTH SHORE	443	311	204	60	9
81	CHILD NORTH SHORE	152	105	60	19	4
82	ONLINE REGISTRATION NORTH SHORE	0	0	0	0	0
85	SENIOR RESIDENCE NORTH SHORE	0	0	0	0	0
86	STAFF NORTH SHORE	0	0	0	0	0
88	SCHOOL/N HOME/D CTR NORTH SHORE	2	2	2	0	0
89	FEE CARD NORTH SHORE	1	0	0	0	0
90	ADULT HALES CORNERS	71	50	31	10	3
91	CHILD HALES CORNERS	44	31	18	6	1
92	ONLINE REGISTRATION HALES CORNER	0	0	0	0	0
94	DIGITAL CARD HALES CORNERS	0	0	0	0	0
96	STAFF HALES CORNERS	0	0	0	0	0
98	SCHOOL/N HOME/D CTR HALES CRNRS	0	0	0	0	0
99	FEE CARD HALES CORNERS	0	0	0	0	0
100	INTERLIBRARY LOAN	22	21	17	2	1
101	CENTRAL CATALOGERS	0	0	0	0	0
110	ADULT CUDAHY	293	227	179	71	33
111	CHILD CUDAHY	97	78	49	21	7
112	ONLINE REGISTRATION CUDAHY	0	0	0	0	0
116	STAFF CUDAHY	0	0	0	0	0
117	BUSINESS CUDAHY	1	1	1	1	1
118	SCHOOL/N HOME/D CTR CUDAHY	0	0	0	0	0
119	FEE CARD CUDAHY	0	0	0	0	0
120	ADULT SOUTH MILWAUKEE	390	304	225	116	44
121	CHILD SOUTH MILWAUKEE	122	86	57	17	6
122	ONLINE REGISTRATION SOUTH MILW	0	0	0	0	0
125	SENIOR RESIDENCE SOUTH MILW	0	0	0	0	0
126	STAFF SOUTH MILW	0	0	0	0	0
129	FEE CARD SOUTH MILWAUKEE	0	0	0	0	0
130	ADULT FRANKLIN	407	274	147	47	14
131	CHILD FRANKLIN	147	86	35	11	2
132	ONLINE REGISTRATION FRANKLIN	1	0	0	0	0
133	YOUNG ADULT FRANKLIN	1	1	0	0	0
136	STAFF FRANKLIN	0	0	0	0	0
138	SCHOOL/N HOME/D CTR FRANKLIN	0	0	0	0	0
139	FEE CARD FRANKLIN	4	3	1	0	0
140	ADULT GREENFIELD	409	323	226	91	27
141	CHILD GREENFIELD	173	128	76	30	6
142	ONLINE REGISTRATION GREENFIELD	0	0	0	0	0
146	STAFF GREENFIELD	0	0	0	0	0
147	BUSINESS GREENFIELD	0	0	0	0	0

148	SCHOOL/N HOME/D CTR GREENFIELD	5	4	2	0	0
149	FEE CARD GREENFIELD	0	0	0	0	0
150	ADULT WAUWATOSA	610	477	361	122	66
151	CHILD WAUWATOSA	261	209	144	47	12
152	ONLINE REGISTRATION WAUWATOSA	0	0	0	0	0
156	STAFF WAUWATOSA	1	1	1	1	0
157	BUSINESS WAUWATOSA	0	0	0	0	0
158	TEACHER/SCHOOL/N HOME/D CTR TOSA	11	11	10	8	5
159	FEE CARD WAUWATOSA	4	4	4	3	3
160	ADULT GREENDALE	203	143	97	31	14
161	CHILD GREENDALE	191	134	72	25	5
162	ONLINE REGISTRATION GREENDALE	0	0	0	0	0
163	CHILD GREENDALE ALLOWED	0	0	0	0	0
164	MCFLS Patron Point Notice Test	0	0	0	0	0
166	STAFF GREENDALE	0	0	0	0	0
167	BUSINESS GREENDALE	0	0	0	0	0
168	SCHOOL/N HOME/D CTR GREENDALE	0	0	0	0	0
169	FEE CARD GREENDALE	1	1	0	0	0
170	ADULT SHOREWOOD	383	247	165	59	17
171	CHILD SHOREWOOD	194	132	76	21	5
172	ONLINE REGISTRATION SHOREWOOD	0	0	0	0	0
174	HOMEBOUND SHOREWOOD	1	1	0	0	0
175	MUNICIPAL SHOREWOOD	0	0	0	0	0
176	STAFF SHOREWOOD	2	2	2	0	0
177	BUSINESS/INSTITUTE SHOREWOOD	0	0	0	0	0
178	TEACHER SHOREWOOD	0	0	0	0	0
179	FEE CARD SHOREWOOD	0	0	0	0	0
201	CHILD WEST MILWAUKEE	0	0	0	0	0
240	ADULT OAK CREEK	542	393	294	109	41
241	CHILD OAK CREEK	200	140	100	28	14
242	ONLINE REGISTRATION OAK CREEK	1	1	0	0	0
245	EMPLOYEE OAK CREEK	3	1	1	0	0
246	LIBRARY STAFF OAK CREEK	0	0	0	0	0
247	BUSINESS OAK CREEK	0	0	0	0	0
248	STUDENT/TEACHER OAK CREEK	8	6	5	1	0
249	FEE CARD OAK CREEK	3	3	3	1	1
250	-	0	0	0	0	0
254	STAFF	0	0	0	0	0
255	INTERSYSTEM BORROWER	0	0	0	0	0

Fines Paid - Fines Paid by Patron Type Showing Age of Fine Age of Fine = Interval between Assessment and Paid Date								
Patron Type Code	Patron Type Name	<= 6 Months	>= 12 Months	>= 2 Years	>= 5 Years	>= 7 Years	>= 10 Years	>= 15 Years
0	ADULT MILWAUKEE	754994	279135	219260	144680	101166	50112	15359
1	CHILD MILWAUKEE	120875	34715	22474	8085	3406	470	18
2	INFANT MILWAUKEE	2	21	21	11	7	7	0
3	YOUNG ADULT MILWAUKEE	4842	2955	2477	1802	1332	146	0
4	SENIOR MILWAUKEE	187433	33489	24875	16045	12158	7179	3283
5	TEMPORARY RESIDENT MILWAUKEE	1148	1182	983	804	527	301	91
6	STAFF MILWAUKEE	8677	319	122	37	2	0	0
7	BUSINESS MILWAUKEE	23	18	11	9	9	1	1
8	SCHOOL/NURS HOME/D CTR MILWAUKEE	213	51	41	41	41	27	5
9	FEE CARD MILWAUKEE	405	16	13	8	8	5	5
10	MPL TEACHER CARD	3790	84	36	8	0	0	0
11	NEW BORROWER ADULT MILWAUKEE	7	1	0	0	0	0	0
12	ONLINE REGISTRATION MILWAUKEE	9	2	0	0	0	0	0
13	NEW BORROWER CHILD MILWAUKEE	24	0	0	0	0	0	0
18	PAYMENT PLAN MILWAUKEE	639	390	321	155	101	48	16
20	BOOKS2GO MILWAUKEE	2766	478	399	269	156	50	2
21	CHILD MILWAUKEE ALLOWED	4226	1488	976	373	131	19	0
23	YOUNG ADULT MILWAUKEE ALLOWED	443	138	109	60	18	0	0
25	MLOS DAY CARE/SCHOOL	13384	977	412	196	72	61	8
27	SENIOR RESIDENCE MILWAUKEE	723	24	22	20	20	16	16
28	TEST MILWAUKEE DO NOT USE	3	0	0	0	0	0	0
30	DIGITAL CARD MILWAUKEE	19	7	7	6	5	0	0
34	-	4	2	0	0	0	0	0
40	ADULT ST. FRANCIS	25415	2426	1319	665	516	313	175
41	CHILD ST. FRANCIS	1927	286	160	67	18	10	0
45	SENIOR RESIDENCE ST. FRANCIS	32	0	0	0	0	0	0
46	STAFF ST. FRANCIS	1174	11	5	0	0	0	0
48	SCHOOL/N HOME/D CTR ST. FRANCIS	57	0	0	0	0	0	0
49	FEE CARD ST. FRANCIS	1	0	0	0	0	0	0
50	ADULT WHITEFISH BAY	60005	3431	1454	499	315	221	90
51	CHILD WHITEFISH BAY	9530	1174	404	11	1	1	0
54	SENIOR WHITEFISH BAY	9655	251	119	37	19	9	2
56	STAFF WHITEFISH BAY	1753	10	3	0	0	0	0
58	SCHOOL/NURS HOME/D CTR WF BAY	35	0	0	0	0	0	0
60	ADULT BROWN DEER	21098	2498	1625	729	523	302	137
61	CHILD BROWN DEER	2340	425	263	61	34	4	0
63	TEMPORARY RESIDENT BROWN DEER	1	1	1	1	1	1	1
66	STAFF BROWN DEER	1244	3	0	0	0	0	0
69	FEE CARD BROWN DEER	60	2	2	0	0	0	0
70	ADULT WEST ALLIS	106766	19932	13947	7738	5648	3377	1428
71	CHILD WEST ALLIS	14800	3181	1667	418	153	42	1
73	YOUNG ADULT WEST ALLIS	190	45	26	10	0	0	0
75	SENIOR RESIDENCE WEST ALLIS	401	5	0	0	0	0	0
78	SCHOOL/N HOME/D CTR WEST ALLIS	116	4	4	4	4	3	0
79	FEE CARD WEST ALLIS	21	0	0	0	0	0	0
80	ADULT NORTH SHORE	98831	6707	3831	1676	1166	646	318
81	CHILD NORTH SHORE	9694	1027	467	78	41	14	0
82	ONLINE REGISTRATION NORTH SHORE	3	0	0	0	0	0	0
85	SENIOR RESIDENCE NORTH SHORE	10	1	1	1	1	0	0
86	STAFF NORTH SHORE	702	30	17	14	10	10	0
88	SCHOOL/N HOME/D CTR NORTH SHORE	30	5	5	0	0	0	0
89	FEE CARD NORTH SHORE	138	6	0	0	0	0	0
90	ADULT HALES CORNERS	21856	1729	821	334	217	148	37
91	CHILD HALES CORNERS	3371	528	232	1	0	0	0
96	STAFF HALES CORNERS	4	0	0	0	0	0	0
98	SCHOOL/N HOME/D CTR HALES CRNRS	16	0	0	0	0	0	0
99	FEE CARD HALES CORNERS	91	3	3	0	0	0	0
100	INTERLIBRARY LOAN	3338	54	15	3	0	0	0
101	CENTRAL CATALOGERS	9	0	0	0	0	0	0
110	ADULT CUDAHY	51316	13456	10654	7793	6556	4667	2355
111	CHILD CUDAHY	5483	2231	1612	642	413	120	37
116	STAFF CUDAHY	58	0	0	0	0	0	0
117	BUSINESS CUDAHY	51	4	4	4	4	4	2
118	SCHOOL/N HOME/D CTR CUDAHY	78	18	5	5	5	5	0
119	FEE CARD CUDAHY	6	0	0	0	0	0	0

120	ADULT SOUTH MILWAUKEE	45587	7395	5336	2972	2296	1309	544
121	CHILD SOUTH MILWAUKEE	5386	1210	680	234	101	6	0
125	SENIOR RESIDENCE SOUTH MILW	340	4	3	0	0	0	0
126	STAFF SOUTH MILW	578	3	1	0	0	0	0
127	BUSINESS SOUTH MILWAUKEE	31	0	0	0	0	0	0
128	SCHOOL/N HOME/D CTR SOUTH MILW	92	4	4	0	0	0	0
129	FEE CARD SOUTH MILWAUKEE	27	0	0	0	0	0	0
130	ADULT FRANKLIN	101408	8519	4440	1636	1103	600	234
131	CHILD FRANKLIN	11900	1552	753	74	25	0	0
132	ONLINE REGISTRATION FRANKLIN	1	0	0	0	0	0	0
133	YOUNG ADULT FRANKLIN	17	2	1	0	0	0	0
136	STAFF FRANKLIN	2510	39	10	0	0	0	0
137	BUSINESS FRANKLIN	4	0	0	0	0	0	0
138	SCHOOL/N HOME/D CTR FRANKLIN	52	0	0	0	0	0	0
139	FEE CARD FRANKLIN	524	32	17	0	0	0	0
140	ADULT GREENFIELD	55723	5687	3424	1486	1071	626	256
141	CHILD GREENFIELD	5584	1045	591	81	28	1	0
142	ONLINE REGISTRATION GREENFIELD	11	0	0	0	0	0	0
146	STAFF GREENFIELD	58	6	2	0	0	0	0
148	SCHOOL/N HOME/D CTR GREENFIELD	8	0	0	0	0	0	0
149	FEE CARD GREENFIELD	61	0	0	0	0	0	0
150	ADULT WAUWATOSA	127068	12167	7340	3284	2277	1640	988
151	CHILD WAUWATOSA	19056	2683	1193	144	19	8	1
156	STAFF WAUWATOSA	1152	46	27	1	0	0	0
157	BUSINESS WAUWATOSA	26	9	9	9	9	9	9
158	TEACHER/SCHOOL/N HOME/D CTR TOSA	176	10	3	2	0	0	0
159	FEE CARD WAUWATOSA	406	22	14	1	0	0	0
160	ADULT GREENDALE	51286	3420	1901	763	494	286	141
161	CHILD GREENDALE	4891	777	334	66	34	8	0
163	CHILD GREENDALE ALLOWED	23	3	1	0	0	0	0
164	MCFLS Patron Point Notice Test	75	0	0	0	0	0	0
166	STAFF GREENDALE	584	14	3	0	0	0	0
168	SCHOOL/N HOME/D CTR GREENDALE	1	1	1	0	0	0	0
169	FEE CARD GREENDALE	126	1	0	0	0	0	0
170	ADULT SHOREWOOD	70226	5169	2394	745	446	247	64
171	CHILD SHOREWOOD	10833	1493	633	115	35	7	6
174	HOMEBOUND SHOREWOOD	50	3	0	0	0	0	0
175	MUNICIPAL SHOREWOOD	11	2	2	0	0	0	0
176	STAFF SHOREWOOD	717	35	15	3	3	1	0
177	BUSINESS/INSTITUTE SHOREWOOD	29	1	1	0	0	0	0
178	TEACHER SHOREWOOD	104	11	7	0	0	0	0
179	FEE CARD SHOREWOOD	18	2	2	0	0	0	0
240	ADULT OAK CREEK	60455	7744	4508	1787	1140	601	198
241	CHILD OAK CREEK	7958	1552	853	75	23	0	0
242	ONLINE REGISTRATION OAK CREEK	3	0	0	0	0	0	0
245	EMPLOYEE OAK CREEK	174	17	12	2	0	0	0
246	LIBRARY STAFF OAK CREEK	95	20	0	0	0	0	0
247	BUSINESS OAK CREEK	33	1	0	0	0	0	0
248	STUDENT/TEACHER OAK CREEK	311	19	7	0	0	0	0
249	FEE CARD OAK CREEK	235	8	8	4	4	4	0
254	STAFF	4	2	2	1	0	0	0

LDAC Subcommittee Workgroup

Goals for this agenda item

Prime the discussion by reviewing committee lists below.
Get LDAC immediate general opinions on committee need, value, capacity to participate

This subcommittee's recommendations

Committees to retain:

Circ Services
Database Maintenance
Youth Services

Committees to evaluate:

Periodicals	Dissolve?
MAC	Dissolve?
ILS Functionality	Change to ad hoc
YA services	Q-do you value it? How is the frequency? Can it be combined with Youth Svcs
Adult and Ref Svcs	Q-do you value it? What do you want participants to achieve or pursue?
	Combine other topics?
	Periodicals? MCFLS Database selection? Electronic resources selection-have WPLC rep come from here?
	Piggyback on other activities eg SEWI Programming meeting?

Committees to create?:

Programming:	collaboration and sharing? Eg 'program in a box'; Should be Standing item in every committee rather than standalone?
Inclusive services:	short term? Set goals and then dissolve? Standing item in every committee rather than standalone?

AG Landry releases 'Protecting Innocence' report on sexually explicit content in public libraries

BATON ROUGE, La. (KALB) - On Tuesday, Feb. 7, 2023, Attorney General Jeff Landry released his office's ["Protecting Innocence" report](#), detailing their findings of sexually explicit content in Louisiana's public libraries and suggesting how libraries can address concerns and solutions to the ongoing debate.

"This is not a political issue," said Landry. "This is about giving parents and officials the tools they requested to protect Louisiana's children from sexually explicit material that is inappropriate for their age."

The report comes on the heels of a contentious debate over sexual materials in public libraries statewide.

In many cases, [like in Rapides Parish](#), library boards and patrons requested legal guidance from the AG on how to approach the issues and what could be done about it.

"This is about giving parents and officials the tools they requested to protect Louisiana's children from sexually explicit material that is inappropriate for their age," said Landry.

Landry said the report is "a thorough examination on the state of public libraries, the access children currently have to material that is far from age-appropriate, and potential solutions that citizens may take to protect children's innocence."

In 54 pages, the report details existing Louisiana law around the public library system, model legislation, suggestions and samples of language amendments to collection development policies and procedures and nine examples of sexually explicit content in the libraries. The examples cited are those the AG deemed sexually explicit.

In many libraries, the debate over sexually explicit or obscene material has centered around whether LGBTQ material would fall into those categories. [In Rapides Parish](#), a large portion of the conversation revolved around disagreements over LGBTQ materials in the children and teens collections.

Three of the nine examples within the report are graphic novels containing LGBTQ themes. Some illustrations are blurred out. The remaining examples include written sex scene excerpts from novels, several of which include LGBTQ characters.

"I think that when you talk to parents, irrespective of their lifestyles, they certainly expect that there is an innocence to being a child," said Landry. "And that we just don't want children to be able to walk

into a library and stumble across things that are not age-appropriate for them”

Suggested solutions to the debate include changes to the language of library policy to better define sexually explicit materials and the categorization of those materials.

While these solutions are not mandated, that could soon change through legislation in the upcoming legislative session, including updates to the library card system.

“Right now, if you go into a library and you get a library card, you basically have access, unfettered access to all materials in the library,” said Sen. Heather Cloud (R-District 28). “So, it’s really an antiquated model, an antiqued policy that needs modernizing.”

Cloud joined Landry at the announcement to discuss legislation she has pre-filed ahead of the 2023 Regular Legislative Session.

“I think it’s very palatable,” said Cloud. “It’s not a far-right approach, and it’s not a far-left approach. It’s being respectful of the library boards and of communities.”

[SB7](#) provides definitions of what is considered sexually explicit. It also gives a deadline of Jan. 1, 2024, for public libraries to develop policies that meet certain requirements outlined in the law.

An update to the library card system is one of those requirements. For example, parents would be able to select a library card that restricts whether a minor can check out sexually explicit content.

A description of what those changes could look like is contained in the AG’s report, with levels to what restricted access could look like.

Solutions like Cloud’s and those contained in the AG’s report were met with criticism from some groups, like the ACLU.

“Today, Attorney General Jeff Landry and legislators proposed new restrictions on circulation and access to public library collections. Although parents have an important responsibility to judge what material is appropriate for their own children, overbroad laws restricting free speech and the free exchange of ideas run contrary to the First Amendment.

“Today’s proposals would empower state and local officials to pick and choose what material is ‘sexually explicit’ and, therefore, restricted or removed from circulation entirely. In any government censorship regime, there are winners and losers. And it is not lost on anyone that the vast majority of titles and authors criticized by the Attorney General today are by and about people of color, women and the LGBTQ+ community.

“Politicians do not have the right to determine what we read or which ideas we can access. Material that some find offensive may be enlightening and enriching to others. In the United States, it is never the proper role of the government to choose what speech, art or ideas are appropriate for the

community. Restrictions on free speech and artistic expression are a dire threat to democracy and to future generations of Louisianans."

You can read the full "Protecting Innocence" report [here](#).

[Click here](#) to report a typo. Please provide the title of the article in your email.

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Identity Check API

VERIFY IDENTITIES WITH CONFIDENCE

Our sophisticated and comprehensive Identity Check API returns more than 70 data signals and network insights from a single query. The API leverages real-time global data, network insights, and machine learning across the five core data attributes of name, email, phone, address, and IP to provide businesses a clear picture of consumers. This enables more precise and confident decisioning within Accertify Interceptas.

BENEFITS OF INTERCEPTAS & EKATA DATA

REFINE YOUR DECISIONING PROCESS

Accertify Interceptas grades transactions based on their riskiness. By adding Ekata data, you can focus on specific datasets to further reduce manual review, chargebacks and false positives.

CATCH MORE FRAUD & MINIMIZE FALSE POSITIVES

Ekata Confidence Score compliments Interceptas and Index scores. By using fraud scores and signals provided by Accertify and Ekata, merchants benefit from improved and more predictive rules.

SHARE FRAUD LABELS AND RUN A FREE TEST

We systematically ask joint customers using Interceptas to share a complete set of fraud labels including transaction outcomes and Accertify's scores associated with each transaction. All tests utilize historical data and require no additional cost.

FEATURES



CONFIDENCE SCORE

A real-time predictive score derived from 70+ data signals, transactional patterns from our identity network, and sophisticated machine learning



NAME CHECKS

Verifies if the name matches the addresses, emails, and phones



PHONE CHECKS

Shows if the phone numbers are valid, the associated country code, and verifies if they match emails and addresses provided



EMAIL CHECKS

Returns whether the email is valid, active, the first date it was seen, and if the registered email names match the names provided



ADDRESS CHECKS

Verifies if the addresses are valid, and if the residents name matches the name provided



IP CHECKS

Shows if the IP is risky, verifies its location, and if a person is found at the address whether or not the name matches the name provided

BENEFITS

EKATA IS PRE-INTEGRATED

NO DEVELOPER WORK REQUIRED

ALL YOU NEED TO DO IS WRITE RULES



EMAIL

Email to name match

Indicates if the email's registered owner matches the person in the request.

Registered name & age range*

Returns the registered owner name and age range.

Domain creation date

Indicates when the email domain was registered.

First seen date

Shows the time frame for which we can confirm the email address's existence.

Disposable status

Determines whether an email address is on a disposable email service.

Is valid flag

Indicates whether the email address passes a real time check if it exists and is receiving mail.

Autogenerated

Determines whether an email address was generated automatically.

Email to physical address match

Indicates if the email's registered owner matches the physical address in the request.



PHONE NUMBER

Phone to name match

Indicates if the phone subscriber's name matches the name in the request.

Phone to address

Indicates if the address associated with the phone matches the address in the request.

Subscriber name & age range*

Returns the current phone subscribers name and age range.

Is valid flag

Indicates whether the phone number is a real phone number with a valid area code.

Carrier

Indicates the company providing service to the associated number, including hard-to-identify carriers such as Boost, Metro PCS, and TracFone.

Country code

Identifies the country that the number is associated with.

Line type

Indicates whether a number is landline, mobile, fixed or non-fixed VoIP (including Google Voice or Skype), premium number, toll-free, or international.

Is prepaid flag

Indicates whether a mobile number is part of a prepaid service plan.

Is commercial flag (US/CA only)*

Indicates whether this number belongs to a business.



ADDRESS

Address to name match*

Indicates if address resident matches the person in the request.

Resident name & age range*

Returns the full name & age range of the resident.

Is commercial (US/CA only)

Indicates if the address belongs to a business.

Is valid flag

Indicates if the address is real and deliverable.

Delivery point (US/CA only)*

Indicates whether the address is a P.O. Box, Single unit, Multi unit, or Commercial mail drop.

Is forwarder flag (US/CA only)*

Indicates whether an address is performing freight forwarding or reshipping services.



IP ADDRESS

IP risk flag

machine learning model which determines if IP has a high risk of being associated with fraud

Geolocation

Tells the IP location (e.g. 98101, Seattle, United States). Tells you if the user's IP address is coming from the same location as their physical address.

Distance to address

Reports the distance from the physical address to the geolocation of the IP address in the request.

Distance to phone

Reports the distance from the person's phone's registered address to the geolocation of the IP address in the request.

Is valid flag

Indicates if the IP address is valid.

IP address to primary/secondary names match (US/CA only)

Indicates if the IP address matches the name in the request.



EKATA SCORES

Ekata Scores

Ekata Identity Engine's machine learning and sophisticated data analysis provide continuous adaptation to patterns and signals across our network and identity data to deliver actionable scores for easy real-time rule building or integration into your model.

* Availability of this data attribute is limited to certain geographical areas.

SEWI Partners Online Meeting Friday, March 3, 2023

Summary

Attended: Steve Platterer (Prairie Lakes), Steve Hesel (Milwaukee County), Michelle Tucker (Kenosha County), Karol Kennedy (Bridges) & Laurie Freund (Bridges/SEWI). **Absent:** Riti Grover (Monarch)

SEWI related news: Laurie relayed some statewide upcoming dates for Wisconsin Trustee Training Week (August 21-25) and Tech Days (September 12-13)—both will be offered as online sessions. Information will be coming as we nearer to those respective dates. DPI is planning the “Position Your Library to Provide Workforce Assistance to Your Community” workshops as five in-person workshops in various parts of the state and then one as an online offering. Steve H. and Laurie have offered two locations to consider in the SEWI region for DPI to consider for hosting an in-person workshop in our region.

SEWI ALA Bus Trip (Sat, June 24): Bridges is currently working to obtain a contract for a charter bus for the SEWI region. Costs per seat is anticipated to be approximately \$30-35 per seat. Libraries will be invoiced for seats reserved for anyone representing their library. SEWI bus stops will include the following Park & Ride locations: Goerke’s Corners (Waukesha County), State Fair Park (Milwaukee County), and Ives Grove (Racine County). Laurie is working with SCLS and NEWI regions for coordinating statewide promotion for all three regions to help fill up all our buses. SEWI and SCLS will be offering the bus trip for Saturday, while NEWI is planning to offer it for Sunday.

SEWI ALA Conference Scholarships (LSTA Partners): The SEWI LSTA CE grant partnering library systems agreed to use our combined LSTA Professional Development funds to offer \$2,000 scholarships to libraries. Preference will be given to libraries that have not sent anyone to a national library conference in the past two years. Laurie will update the SEWI LSTA CE Grant form and guidelines to accommodate the ALA Conference scholarship and send out an email message for dissemination to member libraries.

***Note:** As of 3/7/2023, this scholarship plan is currently under review and possible revision by the SEWI LSTA Partners.*

2023 SEWI Offerings Plan: There were discussion regarding the following offerings:

- **Library Directors’ Retreat (August):** The group agreed to hold the Directors’ Retreat during the week of August 21st which is the same week as the Wisconsin Trustee Training Week (WTTW) and offer the WTTW session during the lunch period. Discussions ensued regarding topics and possible presenters: Friends & Library Board Relationships & Roles, Succession Planning, Relationships with Municipalities, Energizing Strong Library Boards, and Electronic Material Challenges. Date and location have not yet been determined.

- **Managers Workshop (November):** The group also agreed that offering an in-person workshop for middle managers would be good and talked about possible topics and presenters. This workshop will likely be offered in November 2023. Topics may include: Practical Management Tips, Empowering Staff, and Compassion Resilience Toolkit. Date and location to be determined.
- **Develop Adult Public Programming Guided Learning:** Develop with a selected team to develop a learning series on program planning that would guide participants in a step-by-step planning process for researching, developing, coordinating, and evaluating public programs for adults. The guided learning would likely be made available in 2024.

SEWI Online Shared Lists: The group liked the AirTables for both the Adult Public Programming Presenters and the Staff Development Ideas. SEWI partners will look to find a way to make the links to these online tables available to staff via their “staff-access only” web sites. Laurie will check with partnering Systems and the draft promotional wording before sending the information for dissemination to the libraries.

SEWI logo: We are in need of a logo for our SEWI region. The logo could then be used for the website, for when our region sponsors a statewide offering, and other regional activities. Laurie is looking for a few people from partnering Systems to meet and develop a logo. Laurie will reach out to Tovah (Prairie Lakes) and will check with the Monarch Library System director.

SEWI Priorities from WI CE Topics Survey Results: Laurie showed the spreadsheet comparing responses from SEWI libraries to statewide responses. CE Consultants will be working their way through the results to formulate statewide opportunities for the next couple of years. Laurie will continue to monitor that and look at the chart for opportunities that would fill the SEWI region and need not be done at a statewide level.

Next SEWI Partners Meeting: We are aiming to meet the week of June 5th for the next online meeting. The focus will be on the SEWI budget and the LSTA CE Grants Program plans and on-demand courses. Laurie will send out a Doodle poll to find a date and time that will work for everyone.

Respectfully submitted by
Laurie Freund, Bridges/SEWI
SEWI programs coordinator