MCFLS Staffing Chart

Who to ask?

Steven Heser—414-286-8149, steve.heser@mcfls.org
- Legal
- Financial
- Member or other agreements
- Questions that would go to DPI
- LDAC agenda or other
- If you don't know who to ask, ask Steve

Jennifer Schmidt—414-286-5934, jennifer.schmidt@mcfls.org
- Sierra Integrated Library System (ILS)
- CountyCat – Public Discovery Catalog
- Support for Electronic resources, OverDrive, hoopla
- Statistics and reporting
- Cataloging and technical services support
- MCFLS website

Deb Marett—414-286-5138, deb.marett@mcfls.org
- System wide communication and newsletters
- Marketing and public relations activities
- Consultation on marketing topics
- Graphic design and editing
- MCFLS website

Belinda Lai—414-286-, belinda.lai@mcfls.org
- Sierra Integrated Library System (ILS)
- CountyCat – Public Discovery Catalog
- Support for Electronic resources, OverDrive, hoopla
- MCFLS Help Desk support
- Statistics and reporting

Eric Henry—414-286-8684, eric.henry@mcfls.org
- Network issues
- Email
- Computer equipment
- Firewall, wireless
- Technical configuration
- MyPC server and configuration
- Moving equipment

Brittney Hornung—414-286-5148, brittney.hornung@mcfls.org
- Delivery
- Money/fine collection
- Library director certification
- Billing
- Human resources
- Continuing Education offerings

Kellie Nimphius—414-286-3520, kellie.nimphius@mcfls.org
- Sierra support and all permissions
- CountyCat – Public Discovery catalog
- Main MCFLS Help Desk contact
- Supply requests
- Member library hours and days closed
- Support for OverDrive, hoopla, and shared resources

MCFLS Staffing Chart

```
                        7 Member
                    Board of Trustees
                            |
                        Steve Heser
                      System Director
```

| Eric Henry Network Administrator/ PC Support Specialist | Jennifer Schmidt Library Systems Administrator/Member Services | Deb Marett Public Information Coordinator | Brittney Hornung Business Manager/ Personnel Assistant |

| Belinda Lai Library Systems Technician/Member Services | Kellie Nimphius – 25 hours Administrative Assistant/ Member Services |

Revised: 6/29/2023